

## St. Paul's Center Building bridges to a brighter future 2018 Annual Report

OUT MISSION St. Paul's Center is a community that strives to awaken hope and rekindle dignity in families that seek support, comfort and assistance in moving from homelessness to a sustainable future

#### Our Vision

With the strong belief in dignity and value of every human life, St. Paul's Center will deliver compassionate, responsive and quality services to mothers and children in crisis. Through mentoring, coaching, learning and discovery, it is our goal to break the cycle of homelessness and hopelessness and help families get back on their feet and thrive.

#### **Our Values**

*Compassion:* Our support and provision of services are based on respect for all persons and a belief in every individual's abilities, strength and hopes for a successful life, a permanent home, and renewal.

*Dignity:* We believe in the integrity, dignity, and value of each person and the right to have the basic needs of food, shelter, and protection met in a safe and nurturing environment.

*Families and Communities:* We believe that all individuals, household members and families are best served when they can remain safely within their own families, homes, neighborhoods, and communities.

*Commitment:* We believe that excellence in service and leadership requires innovation, continuous improvement, ongoing education, and community partnerships to best serve our families.

# 2018 In Review

In 2018, St. Paul's Center provided shelter and support services to local families experiencing homelessness in our emergency shelter, permanent supportive housing program, and Bridges and rapid rehousing program.



Supports families through, case management, nutrition education, employment support, crisis intervention, and budgeting services to build up a family's strengths as they move towards sustainability.

**43 families** served with **89%** of families moving from shelter into a better housing situation.

6,294 nights of shelter and 12,225 meals provided to mothers and their children in need..

**72 move-out kits** including dishes, silverware, pots and pans, appliances and other homewares supplied to families moving into their own apartment.

**28 grateful families** adopted for the holidays thanks to our generous and compassionate community donors.

Transitions families from shelter to independent living, through 12 months of case management, and linkage to services and support for all family members to address skill deficits that may jeopardize housing.



**50 children and 38 adults** served with **89%** of families remaining stably housed for at least one year.



This scattered-site program provides tenant-based rental assistance and support services including case management, life skill support, medical support, advocacy, and enrichment activities as families work to build a sustainable future.

**8 families** housed with **75%** of families maintaining a positive housing outcome after one year.



## Message from Tracy Pitcher, Executive Director

### Dear Friends,

Last year was certainly an exciting one for St. Paul's Center as service utilization and our service menu continued to expand, allowing the Center to serve even more families experiencing homelessness. The emergency shelter provided 876 more nights

of shelter in 2018 compared to 2017, which resulted in more skill building opportunities delivered to families. A seed grant was received to start the development of Parent Cafés, to build resilience, positive social connections, healthy support networks, knowledge of parenting and child development, and communication skills among parents. In addition, the Center received a state award of \$2.4M to build a supportive housing apartment program for families experiencing homelessness. This project will add nine additional affordable housing units to our community.

Most importantly, the Center's support network continues to grow as more and more people are reaching out for ways to assist those who are less fortunate by providing a hand up and not a hand out.



## 66

Thanks for believing in me and giving me another chance to get my life back. Without you I would not have made it. I got custody of my kids and I walked away from an abusive relationship. Thank you all.

Lillie, mom of three

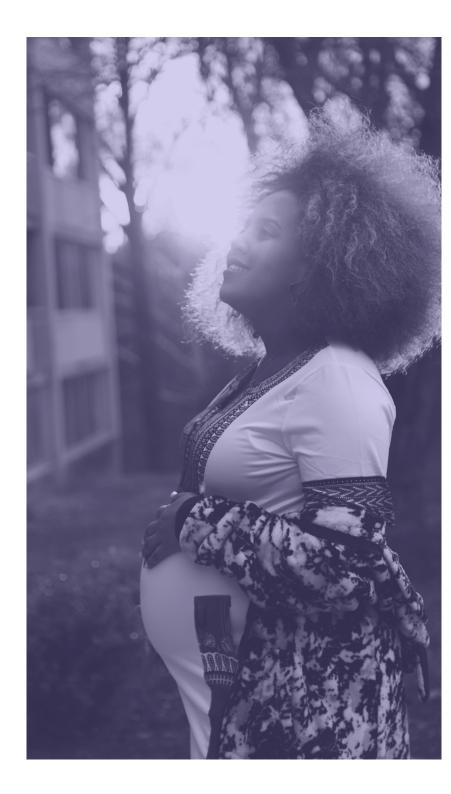


# Impact: Aaliyah's Story

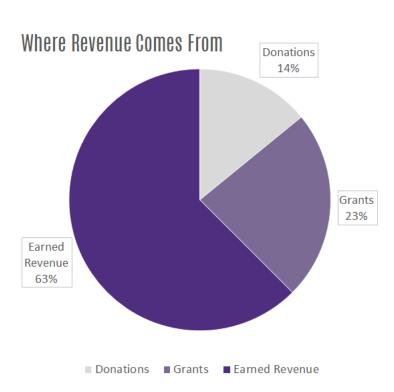
When Aaliyah became pregnant as a teenager she knew she had to do whatever it took to keep her child safe. After leaving home to escape violence, she found herself homeless with no one to support her. That's when Aaliyah found our Center.

Even though Aaliyah was now safe, her memories of violence and abuse continued to haunt her, leading to sleepless nights, anxiety and depression. At St. Paul's Center, Aaliyah was able to access the mental and physical health services she desperately needed to heal and move forward with her child.

Soon, Aaliyah was ready to move into her own apartment, complete with continued supportive services that ensured the family's needs would continue to be met. Aaliyah recalls how thankful she is that our staff cared for her family in their time of need.



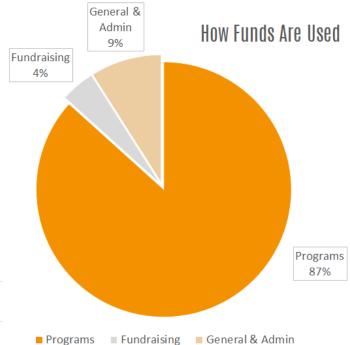
# Financials



Assets \$3,000,000.00 \$2,500,000.00 \$1,500,000.00 \$1,000,000.00 \$1,000,000.00 \$1,000,000.00 \$0,00 \$0,00 \$0,00 \$0,00 \$0,00 \$0,00 \$2,015 \$2,016 \$2,017 \$2,018

### How are funds used?

Nonprofits typically spend about 15% on administration and general overhead. The term "overhead" refers to things such as operating costs, utility bills, rent, salaries and office equipment. These items may not be going directly toward mission but they are vital to keeping the organization running smoothly.



### Why track assets?

Having a good grasp on assets ensures you have the right tools to make the organization run will help those who work within it run smoothly. We track operating cash, reserves, property and equipment, our deposits and investments.



## Learn more online!

f/stpaulscenter ©@stpaulscenter www.stpaulscenter.com St. Paul's Center (518) 434-2910 P.O. Box 589 Rensselaer, NY 12144